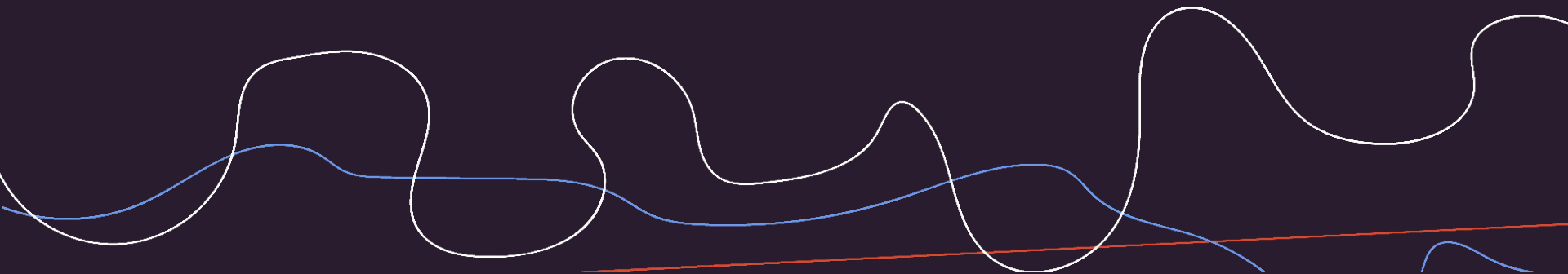


DocStation

Driving Revenue through Immunization

7/25/24



Set yourself up for success



Rachael Matz

DocStation

Head of Pharmacy Success



Malia White

DocStation

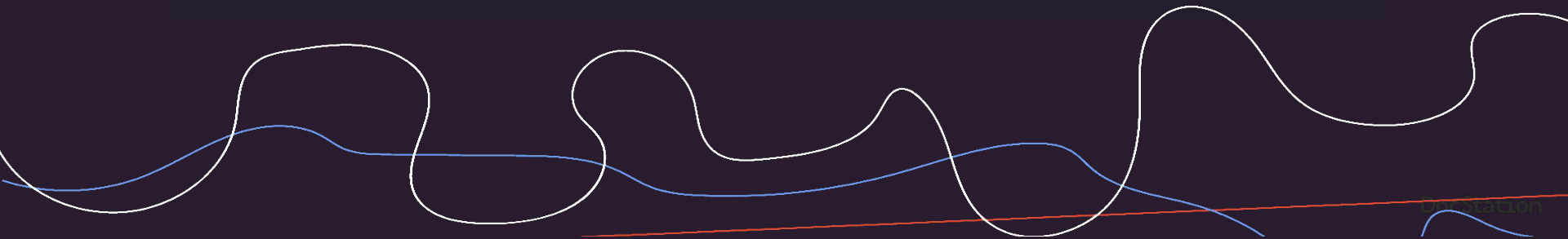
Pharmacy Success Manager



Lauren Saavedra

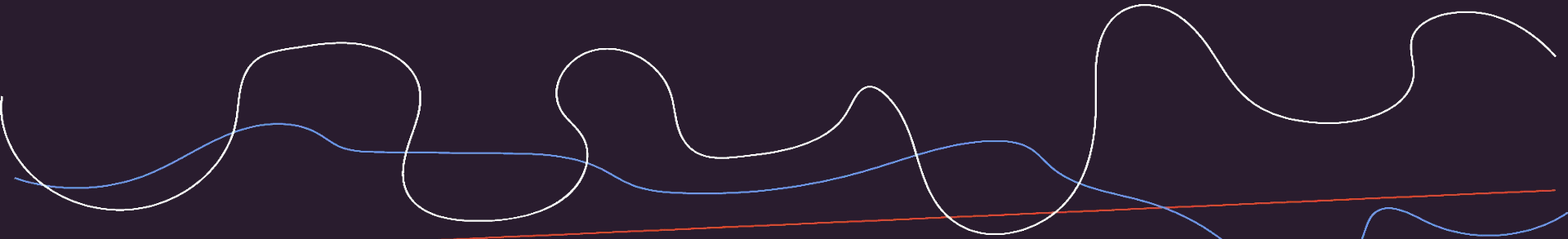
ReNue Apothecary

Director of Business Development



Billing Medicare Vaccines via DocStation's BIN

DocStation's BIN Billing feature allows our *Base subscription* members the ability to submit medical claims directly from their dispensing system.



DocStation Features

RCM Suite

- Ability to resubmit and void claims on same claim
- Downloadable reports for reconciliation
- Create custom work queues
- Ability to manually update claim status

Automatic Claims Tracking ^{*} *With authorized ERA*

- Paid
- Denied
- Invalid
- Rejected

Customer Support

- Talk to a real human! No bots here!
- Expert help to triage claims questions
- Enrollments team to help with Electronic Remittance Advice

Claims

Claim Number [Filters](#) [Options](#)

<input checked="" type="checkbox"/>	400 claims	Patient	Payer	Template	Status <input type="text"/>	Procedure	Expected	Pa
<input checked="" type="checkbox"/>	DS-11153	Sally Pioneer	North Dakota ...	No Template	Submitted	99605, 99607	\$95.00	\$0.00
<input checked="" type="checkbox"/>	DS-14632	Simon Anderegg	CALIFORNIA ...	No Template	Paid	99605, 99607	\$107.00	\$107.00
<input checked="" type="checkbox"/>	DS-14809	John Bridges	FORWARD-WI	No Template	Paid	99605, 99607	\$85.00	\$85.00
<input checked="" type="checkbox"/>	DS-14069	Stella Hender...	ND-Medicaid	No Template	Paid	99605	\$70.00	\$70.00
<input checked="" type="checkbox"/>	DS-13310	Harry Potter	ND-Medicaid	No Template	Paid	99605, 99607	\$95.00	\$95.00
<input checked="" type="checkbox"/>	DS-13337	Robert B Banner	ND-Medicaid	No Template	Paid	99605, 99607	\$95.00	\$95.00
<input checked="" type="checkbox"/>	DS-13845	John Bridges	FORWARD-WI	No Template	Paid	99605, 99607	\$85.00	\$85.00
<input checked="" type="checkbox"/>	DS-13846							
<input checked="" type="checkbox"/>	DS-13435							
<input checked="" type="checkbox"/>	DS-13844							
<input checked="" type="checkbox"/>	DS-15018							
<input checked="" type="checkbox"/>	DS-12046							
<input checked="" type="checkbox"/>	DS-12854							
<input checked="" type="checkbox"/>	DS-12426							

History

Claim marked as paid	1/31/2024 4:39 PM
Claim received by payer (forced)	1/31/2024 4:39 PM
Claim accepted by clearinghouse (forced)	1/31/2024 4:39 PM

[Show 7 more](#)

Clearinghouse Reports

[AI Help](#)

Payer Claims Summary >	1/10/2024 1:18 AM
Payer Data >	1/9/2024 10:57 PM
Payer Data >	1/9/2024 10:57 PM

[Show 10 more](#)

[+ Note](#)

ERA

Electronic Remittance Advice

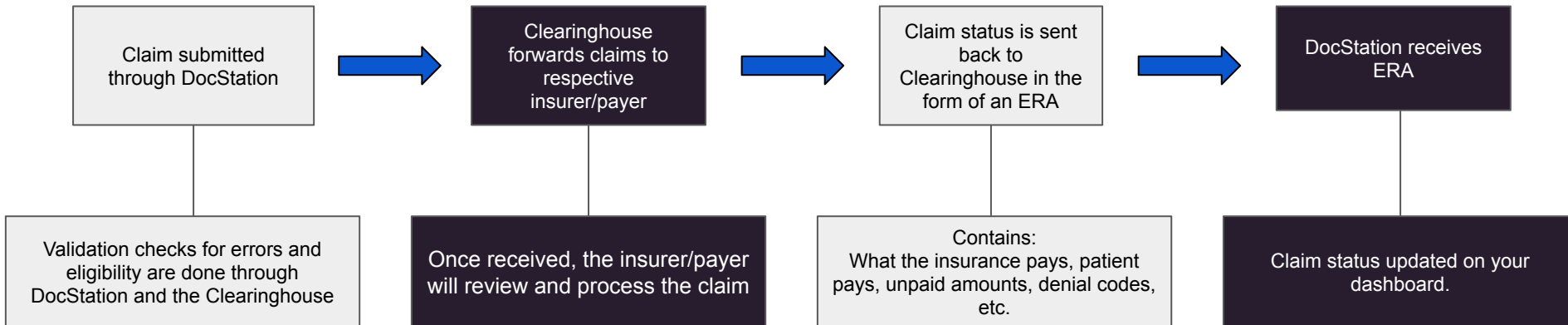
What is an ERA?

- Explanation to a provider from a health plan about a claim payment
- Designed to contain Explanation of Benefits (EOB)
 - Paid claims
 - Denied claims
 - Final status
 - Payment adjustment


Without ERAs, DocStation cannot ensure accurate claim updates to your dashboard

How ERAs fit in the claim submission process

- Provides the adjudication decision for submitted claims
- Reports the reason and value of each claim adjustment




Vaccine Billing



2024 Vaccines & Administration

Flu
Covid
RSV
Pevnar

If you have other payers and/or vaccines that need to be billed to the Medical side, DocStation can help!



What's billed?

Medicare:

- Product and Administration Fee

Med-Advantage & Commercial

- Product and Administration Fee
- Add consultations if applicable **

Setup BIN Billing to DocStation

1

Update your DocStation subscription to include BIN billing

2

Submit Request for ERA for HealthPlan

3

Setup your Pharmacy Management System with DocStation's BIN



Submit your claims!

What made the difference?



Lauren Saavedra

ReNue Apothecary

Director of Business Development

Previous Challenges:

- Limited visibility to see claim status
- Multiple platforms for claim research, patient eligibility, claim status, reporting and RCM.
- Loss of claim visibility resulted in loss of revenue and inventory spend as corrections/resubmissions could not be made in a timely manner.
- Inconsistent methods of communication for support with claims or submission issues

Advantages of using DocStation:

- Transparency of claim status
- Same workflow process as everyday workflow operations
- Added benefit of consultation billing with automated templates resulting in increased revenue.
- Support team available via chat feature and via the portal for dedicated claim assistance.
- Support team assisted with ERA setup ensuring a seamless process when we transitioned.

What additional services are billed on DocStation?

**Evaluation
& Management**

DME

MTM

**Preventative
Counseling**

DSME

AND MORE!

Questions?



Cost?

- Current DocStation subscription pricing is \$239/mo + \$2.00 per BIN billed claim and 10% of any paid non BIN paid claim
-

Exclusive offer!

- Sign up before July 31 and receive 10% off your monthly subscription for an entire year!
-

Ready to get started?

- Complete our form to capture your information, and DocStation will reach out!
- Email Support
- Call
- Etc